



Information service for people living,
working or studying in Merton

Merton Civic Centre, London Road,
Morden SM4 5DX

Telephone: 020 8545 4710

Textphone: 020 8545 4356

Fax: 020 8274 4932

E-Mail: info@care-connect.info

Website: www.care-connect.info

EQUIPMENT FOR INDEPENDENT AND DAILY LIVING

Name of Supplier	To Buy	On loan or hire	Second-hand
<p>AskDES Telephone: 020 8770 4065 Web page: www.askdes.org.uk <i>(SCILL can place or find items on the AskDES website)</i></p> <p>An 'on-line' Disability Equipment Service, which lists second-hand disability equipment being sold by individuals in specific areas. The site is maintained by local disability charities working jointly to provide people with a way of linking together to purchase or sell items that are no longer needed, SCILL Disability Information service is the local disability service that covers Sutton, Surrey and Sussex.</p>			YES – BUY OR SELL

<p>*Beckett Corporation Ltd. Unit 5, College Fields, Prince George's Road London SW19 2PT Office open: 7am-5pm Monday-Friday. Nearest tube: Colliers Wood.</p> <p>Telephone 020 8640 6710 Out-of-hours number 07985 277533</p> <p>Hire out wheelchairs, child seats. Do not carry out repairs.</p>		YES	
<p>*British Red Cross (Sutton Centre) Marlborough Court, Cranley Gardens Wallington SM6 9PG Tel: 020 8669 8056. Fax: 020 8647 7498 Website: www.redcross.org.uk</p> <p>Wheelchair and equipment rental of up to 3 months (commodes, bed cradles, bed tables).</p>		YES	
<p>Care Providers 169 Shirley Road, Croydon Telephone: 020 8656 4627</p> <p>Sell and lease a large number of care and mobility products, ranging from wheelchairs to beds, hoists and bath seats to walking sticks (mobility aids, bathroom accessories, home nursing aids, kitchen and dining, leisure and pass times). Hires manual wheelchairs, walking frames.</p>	YES	YES	
<p>*C. F. Hewardine Ltd Devils Lane, 194 Thorpe Lea Road, Egham TW20 8HF Telephone: 01784 451258 Website: www.hewardine.co.uk E-mail: anita@hewardine.co.uk</p> <p>Offers a wide range of manual and electric wheelchairs and electric scooters. Reconditioned scooters and electric wheelchairs also available. Service engineers available for repairs, modifications and servicing. Also supply walking frames, riser chairs, beds and other equipment but do not service them. Home assessments including home demonstrations of powered and manual wheelchairs and scooters.</p>	YES	YES	YES

<p>*Direct Mobility Hire Freephone 0800 092 93 22 Non-freephone line 020 8807 9830</p> <p>Suppliers of a broad range of disability equipment and are affiliated with the BHTA. Specialise in short term rental of mobility equipment e.g. Wheelchairs (manual and electric), Mobility scooters, Walking Aids, Seating, Sleeping Aids, Toileting and Bath Aids, Accessories and other miscellaneous products.</p> <p>Delivery/collection is usually within 24 hours and equipment can be delivered assembled or dismantled as required. If hired it can be provided weekly or for a 4 to 6 weekly periods and equipment can be hired for a trial period to determine its suitability.</p>		YES	
<p>Disability Equipment Register 4 Chatterton Road, Yate Bristol BS37 4BJ Telephone: 01454 318818 Fax: 01454 883870 Web page: www.disabilityequipment.org.uk Email: disabreg@blueyonder.co.uk</p> <p>A not for profit subscription service for disabled people and their families; to buy, sell or exchange used disability equipment throughout the UK. Hundreds of items are listed in the monthly magazine and on their web pages.</p>			YES – BUY OR SELL
<p>Disabled Living Foundation 380/384 Harrow Road, London W9 2HJ Helpline 0845 130 9177 Web: www.dlf.org.uk</p> <p>Free, impartial advice about all types of disability equipment and mobility products for older and disabled people, their carers and families. From stairlifts to walk-in baths, jar openers to tap turners, bath seats to walking sticks, wheelchairs to scooters, hoists to beds, the DLF can help you find disabled equipment solutions that enable you to stay active and independent. If you would like to try out items of equipment for yourself under the guidance of a qualified therapist, you can book an appointment for the demonstration centre based in West London.</p>	YES		

<p>Disability Now 6 Market Road, London N7 9PW Telephone: 020 7619 7320 Fax: 020 7619 7331 Web page: www.disabilitynow.org.uk Email: mannysingh@scope.org.uk</p> <p>A national newspaper/website covering news, views and information of interest to anyone involved with disabilities issues. Classified advertisements for second hand equipment, sections on adapted cars/vans, wheelchairs & scooters and household & family equipment.</p>			<p>YES – BUY OR SELL</p>
<p>Equip For Life Web page: www.equipforlife.org.uk</p> <p>A free service for buying and selling used disabled equipment on the internet. It claims to empower disabled people by giving them access to the right equipment at affordable prices.</p>			<p>YES – BUY OR SELL</p>
<p>Halfords (Mobility) 23 Streatham road, Mitcham, Surrey, CR4 2AD Telephone: 0208 646 7200 www.halfords.com/mobility</p> <p>Offer an extensive range of mobility aids, including mobility wheelchairs, mobility scooters, and independent living aids for the elderly. For mobility equipment like scooters, they offer a try in-store before you buy scheme, free delivery to your home, as well as free set up and demonstration so that you can make the most of your vehicle. They also offer a nationwide after sales support service, 7 days a week. For disability aids like wheelchairs and walking aids, they provide a free build and safety check, all you have to do is select reserve and collect from your local store and they will build the equipment for you for free, if you are registered disabled, or you are buying for someone who is, you can reclaim the VAT.</p>	<p>YES</p>		

<p>*HSS Hire Shops Telephone: 020 8767 3127 (Tooting) or 020 8686 5646 (Croydon) or 020 8685 9500 (Mitcham) for further details.</p>		YES	
<p>*Hearing Services, LBM Sensory Team - Referral contact details: 0208 545 4430 – Duty Clerk between 8:30am and 5:30pm.</p> <p>Hearing Services are for people aged 18+, with permanent and substantial hearing loss. The service is based at Russell road and provides advice and hearing equipment for free. There is a drop in on Wednesdays between 2 to 4pm, which provides assistance with letters, phone calls, and filling in forms (not benefit forms). Referrals from professionals only (cannot take self-referrals), with a 4-6 week waiting list.</p> <p>Criteria of clientele: The Hearing service offers a register but they have no legal duty to confirm sensory disability or certify a certificate.</p> <p>People who are profoundly deaf are entitled to a freedom pass. Profoundly deaf is defined as a hearing threshold greater than 70 decibels (dB) – meaning that an individual with hearing loss can only hear sounds that are louder than 70 dB. Equipment (free to those referred) – cost effective and portable :</p> <p>Mobile door bell with flashing light Loop system (used in public places) Portable loop system Headset (with no hearing aid) Alarm clock-with vibrating pad & flashing light Vibrating pager system for those who are profoundly deaf (a fire alarm can be installed by the London Fire Brigade and linked to pager)</p>		YES	

<p>*Integrated Community Equipment Services – 67C St. Helier Ave, Gifford House, Morden SM4 6HY</p> <p>From 1st April 2005 Sutton & Merton PCT and the London Borough of Merton have been working in partnership to provide an Integrated Community Equipment Service (ICES). This service is for residents living within the LB of Merton – For equipment for independence and safety within the home - contact the Occupational Therapy Service on 020 8545 4477; People with sensory impairment needs should contact the Sensory Impairment Team on 020 8545 4494; Prescription for mobility equipment i.e. frames, sticks, crutches - contact your GP who will refer you to the Physiotherapy Service; Nursing Equipment - contact your GP who will refer you to the District Nursing Service; Wheelchairs - contact your GP who will refer you to the wheelchair service.</p>		YES	
<p>Keep Able 11-17 Kingston Road, Staines TW18 4QX Tel: 01784 440044 Web: www.keepable.co.uk Email: staines@keepable.co.uk Superstores selling a wide range of goods specifically designed for disabled people. Stock a wide range of new and second-hand manual and powered wheelchairs and scooters, bath lifts, electric riser recliners and beds. Also have a mail order catalogue for smaller items.</p>	YES		
<p>*Mediworld 444-446 Streatham High Road, Streatham, London SW16 3PX Telephone 020 8764 1806 for further details. Web: www.mediworld.co.uk Email: sales@mediworld</p> <p>Medical Showroom supplying wheelchairs/scooters and equipment for independent living for the kitchen, dining, home and leisure, living room, bedroom, comfort, dressing, toileting, bathroom, out and about, keeping fit, and children. Also provide equipment for short-term hire - including manual wheelchairs, commodes, walking sticks, raised toilet seats, over bed tables etc. Can deliver.</p>	YES	YES	

<p>*NHS Hearing Aids For NHS hearing aids, repairs, retubing and batteries: St. George's Hospital audiology department, tel. 020 8725 1151: Fridays only walk-in clinic. St. Helier Hospital audiology department, tel. 020 8296 2567 (or 020 8296 2000 for switchboard). Repairs by appointment 8.45am-12noon Monday and Friday and 1pm-3.45pm Wednesday. Batteries available Monday-Friday 8.30am-12.30pm and 1pm-4pm. For batteries, go to: Nelson Hospital reception, Merton Park, tel. 020 8296 3705. 9am-4.45pm Monday-Friday; Wilson Hospital reception, Mitcham, tel. 020 8648 3021. 8am-6pm Monday- Friday; Shotfield Health Centre, Wallington. tel. 020 8544 2330. 8.30am-12.30pm and 1.30pm-4.30pm Monday-Friday. For home based hearing equipment: Merton Social Services at Russell Road, Wimbledon. Tel. 020 8545 4430/4431. OT contact on 020 8545 4477. Out of hours line 020 8770 5000</p>	<p>YES</p>	<p>YES</p>	
<p>*Opt4Mobility Ltd 9/11 The Causeway, Teddington TW11 0HA Telephone: 020 8943 8890 or 020 8943 8890</p> <p>Offers shower & bathroom adaptations, walk-in baths & showers, automatic beds, orthopedic & riser/ recliner armchairs, extra wide fitting footwear, scooters, straight & curved stairlifts, wheelchairs & manual wheelchair hire too. Plus the opportunity to choose from literally thousands of other useful and helpful daily living aids. It stocks about 800 products and operates an effective order-to-order service, which enables customers to select additional products from an overall product range exceeding 25,000 items. It also provides sound advice, home demonstrations, and assessments, surveys, vat-exemption when applicable, scooter and wheelchair servicing and repairs.</p>	<p>YES</p>	<p>YES</p>	
<p>*Stable & Able 24 London Road, Morden SM4 5BQ Telephone: 020 8640 8881.</p> <p>Mobility shop that stocks a host of mobility and disability products, and what cannot be supplied immediately, can be quickly ordered. Specialists in disability products - cosy feet, household appliances and products, wheelchair hire, toileting, bathing, mobility, bed and chair, comfort and dressing, kitchen and dining. Offers a wheelchair hire service.</p>	<p>YES</p>	<p>YES</p>	

<p>*Sutton Shopmobility Satellite Scheme is a charity, based in the St. Nicholas Centre Car Park, Sutton and is running this scheme as a 'pilot' service. They are offering to take their scooters out and about to assist people to use their local shops. Membership of the scheme is £10 and this will give you free use of a mobility scooter on the day you join. After that charges will be £5.00 for 2 hours and £10.00 for 1 day. This service is currently being offered on Mondays and Tuesdays but ring them as they may be able to offer help on other days (you will need to give at least a week's notice). The scheme is open to anyone with a mobility problem including people with temporary disabilities.</p> <p>For more information contact: The Shopmobility Office, 3rd Floor, St Nicholas Centre, Sutton - Phone: 020 8770 0691 Email: shopmo@shopmobility.ids.co.uk</p>		YES	
<p>*Sutton & Merton Community Low Vision Service, (Sutton and Merton PCT, Merton Community Care Services and Merton Vision)</p> <p>If you are experiencing difficulty in: Reading print, watching TV, When in bright sunshine or brightly lit rooms, dark or overcast days, recognising faces, seeing your telephone keypad, you can get help from your local Community Low Vision Clinic held at Merton Vision The Guardian Centre 67 Clarendon Road Colliers Wood London SW19 2DX - Tel:0208540 5446. Clinic times 9.00 – 1.30 on the first Tuesday of each month. The service is free of charge and 'low vision' aids are loaned to you for as long as they are of use.</p>		YES	
<p>*Walton's Homecare 8-10 Walton Street, Walton-on-the-Hill, Tadworth KT20 Telephone: 0844 288 0300 Fax: 0844 504 9131 Email: info@waltonhomecare.co.uk Website: www.waltonhomecare.co.uk</p> <p>All mobility and disability goods for independent living available for hire.</p>		YES	

<p>Classified Advertisements: Many organisations produce publications with a classified section that may sell second hand disability products. Contact for details:</p> <p>Arthritis News (Quarterly) Telephone: 020 7380 6555 Webpage: www.arthritiscare.org.uk</p> <p>Bulletin of the British Polio Fellowship (Bi-monthly) Telephone: 020 8842 4999 Webpage: www.britishpolio.org.uk</p> <p>The Carer (Bi-monthly) Carers National Association Telephone: 0845 241 0963 Webpage: www.carersuk.org.uk</p> <p>Mobilise (Monthly) Mobilise is a national charity specialising in the mobility needs of all disabled people Telephone: 01508 489 449 Webpage: www.mobilise.info</p> <p>Forward Magazine (Quarterly) Spinal Injuries Assoc Telephone: 0845 678 6633 Webpage: www.spinal.co.uk</p> <p>Target (Quarterly) Muscular Dystrophy Group Telephone: 020 7720 8055 Webpage: www.muscular-dystrophy.org</p> <p>Exchange & Mart Telephone: 0800 680680 (sales) and 0844 499 3949 (customer support) Website: www.exchangeandmart.co.uk</p> <p>Has a 'disabled aids' section (under 'health & beauty' heading) for people to buy and sell relevant products, also sells adapted cars. It is free for private individuals to place an advertisement within these sections.</p>			<p>YES – BUY OR SELL</p>
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<p><u>Equipment for Daily Living Catalogues</u></p> <p>Gordon Ellis & Co, Trent Lane, Castle Donington, Derby, Derbyshire DE74 2NP 01332 810504 Web: www.gordonellis.com (go to home safety page.)</p> <p>Homecraft Rolyan, Nunn Brook Road, Huthwaite, Sutton in Ashfield, Nottinghamshire 08444 124 330 Web: www.homecraft-rolyan.com</p> <p>Nottingham Rehab Supplies, Findel House, Excelsior Rd, Ashby de la zouch, Leicester LE6 1NG 0845 120 4522 Web: www.nrs-uk.co.uk</p> <p>Nordic Care, Becket Lodge, Harbledown Park, Canterbury, Kent. CT2 8NR 01227 479293 Web: www.walkeze.info</p> <p>OT Stores, PO Box 234, Malvern WR14 1QB 0845 260 7061 Web: www.otstores.co.uk</p> <p>ProMedics Ltd, Moorgate Street, Blackburn BB2 4PB 01254 619 000 Web: www.promedics.co.uk</p>	<p>YES</p>		
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We give below a list of the disabled toilets in the London Borough of Merton where RADAR National Key Scheme can be used to gain access. Please note that many of these are in Merton's parks, so only accessible when the park is open.

Colliers Wood

Colliers Wood Recreation Ground
Wandle Park, Home Park Road

Merton Park

John Innes Park, Church Path

Mitcham

Canons Recreation Ground, Madeira Road
Rowan Road Recreation Ground
Tamworth Farm Recreation Ground, London Road
The "White Lion of Mortimer" Public House, near
Fair Green

Morden

Joseph Hood Recreation Ground, Martin Way
King George's Playing Field, Tudor Drive
Morden Park, London Road

Motspur Park

Sir Joseph Hood Playing Fields (BUT only during
park hours)

Raynes Park

Cottenham Park Recreation Ground
The "Edward Rayne" Public House, Coombe Lane

Roehampton

Commons Extensions, Robin Hood Lane

West Wimbledon

Holland Gardens

Wimbledon

Beside Tesco, The Broadway/Queens Road corner
(BUT only in daytime)

Cannizaro Park, West Side
(BUT only during park hours)

Dundonald Recreation Ground
Haydons Road Recreation Ground
South Park Gardens, Dudley Road
Wimbledon Park, Home Park Road
(BUT only during park hours)

**Also, those in Wimbledon below, which are only
available during opening hours:**

Centre Court Shopping Centre
Debenham's Store, Centre Court
Wimbledon Station, platforms 1 and 8
O'Neill's Public House, The Broadway
"Walkabout" Public House, The Broadway
"Wibbas Down Inn", Gladstone Road
Yates Bar, Hartfield Road

We take care to update the information we provide regularly to try to ensure it is accurate. However, CareConnect cannot accept liability for any errors or omissions, nor can we be held responsible for the services provided by any of the agencies or bodies referred to.