



Information service for people living,
Working or studying in Merton.

Merton Civic Centre, London Road,
Morden SM4 5DX
Telephone: 020 8545 4710
Textphone: 020 8545 4356
Fax: 020 8274 4932
E-Mail: info@care-connect.info
Website: www.care-connect.info

Alarm Schemes

***MASCOT - MASCOT TELECARE AND COMMUNITY SUPPORT SERVICES**

Gifford House, 67c St Helier Avenue, Morden SM4 6HY

Telephone: 020 8274 5940

Website: www.mascot-telecare.org.uk

MASCOT Community Careline Service offers any vulnerable person living in the London Borough of Merton help and security at the touch of a button. Using a Careline connected to your phone line, you simply press the button, and the Call Centre knows who you are and where you live. It is a 24 hours, 365 days a year emergency service, enabling you to live as independently as possible within your own home.

***Age Concern Aid-Call**

Aid-Call Ltd, Linhay House, Linhay Business Park, Ashburton, Devon, TQ13 7UP

Telephone **0800 77 22 66** or **01364 654321**

Website www.aidcall-alarms.co.uk

Aid-Call is a personal security system that communicates via your telephone line. But unlike a phone, you don't have to deal with a keypad, or remember any emergency numbers. The system will work from anywhere in your home or garden with the standard pendant offering a range of 30m.

BT Home Monitoring

Telephone **0870 2401979** - To talk to a BT advisor about your BT Home Monitoring options.

Website www.bt.com and www.intamac.com

BT Home Monitoring is a complete protection system for your home that alerts you to potential emergencies - wherever you are. Wireless sensors link to an Internet monitoring service. This sends alerts via fixed line phone, text message and email to you and a list of nominated contacts if there is a threat to your home. It offers round the clock protection for your home and family.

***Help the Aged – SeniorLink**

Telephone **0845 053 2306** - Monday – Friday: 9am – 5pm
seniorlink@helptheaged.org.uk

SeniorLink is an immediate response service, which enables you, at the touch of a button, to talk to someone when you need help. You may need assistance in an emergency, reassurance, or just want to hear a friendly voice. SeniorLink is here to help you live independently in your home. SeniorLink is staffed 24 hours and monitors the whole of the UK. Please call for more details.

***National Benevolent Fund for the Aged**

Tel **020 7828 0200**
Fax 020 7828 0400
Email info@nbfa.org.uk
Web www.nbfa.org.uk

The NBFA aims to improve the quality of life for older people in the UK on low income by tackling: loneliness, isolation, pain and fear especially for those who live alone. The NBFA gives direct practical help in three ways: Free Holidays for low income pensioners, Free TENS Machines for the relief of chronic pain without the use of drugs and Free Emergency Telephone Alarms for those who live alone.

***Quality Enabling Devices Ltd. (QED)**

Unit D16, Heritage Business Park, Heritage Way, GOSPORT PO12 4BG

Telephone **02392 580600**
Fax 02392 528666
E-mail sales@qedonline.co.uk
Website www.qedonline.co.uk

Manufacture and supply innovative products for people with special needs, including communications aids, input switches, epilepsy alarms etc.

***Ridley Electronics Limited**

Stable Environment, Chilmark Manor Farm, Salisbury, Wiltshire SP3 5AF
Telephone **01722 717878**
Fax **05601 536984**
Website www.ridleyelect.co.uk
E-mail ridleyelect@netscape.net

Design and manufacture environmental control equipment and communications equipment for anyone who would like to have remote control over their environment: Intercom, distress alarm, roving alarm, epilepsy alarm, wanderer alarm, call system.

TFC – Technology for Care

Cranmore, 8 Lynhurst Close, Barnstaple, Devon, EX31 2EP

Telephone 01271 327 207

Website www.fallcall.co.uk

TFC (Technology for Care) uses innovative technology to provide alarm systems that are hands free and fully automatic. We also supply for specialist needs.

We take care to update the information we provide regularly to try to ensure it is accurate. However, CareConnect cannot accept liability for any errors or omissions, nor can we be held responsible for the services provided by any of the agencies or bodies referred to.