



Information service for people living,  
working or studying in Merton

Merton Civic Centre, London Road,  
Morden SM4 5DX  
Telephone: 020 8545 4710  
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Fax: 020 8274 4932  
E-Mail: info@care-connect.info

## Shopmobility Information sheet

Shopmobility is a service, which enables people with a long term or temporary mobility problems to shop with ease with the help of manual and electric wheelchairs and electric scooters. The loans are not for home or overnight use, as they are for the duration of the visit to the town centre. All schemes operate slightly differently, but most provide the service free of charge, although donations are always welcome.

### **Wimbledon (no shopmobility scheme\*)**

Centre Court Shopping Centre Car Park, Queens Road, SW19  
☎ 020 8944 4381 and speak to Richard for further information.

#### **Opening Hours**

9am-7pm Monday to Saturday, Thursday 9am-8pm, 11am-5pm Sunday

#### **Charges**

No fee to join the scheme.

#### **Parking**

Free parking for disabled by handing ticket in at the first floor Information Kiosk. Press the help button on car park entry barrier when you arrive to be met with a chair at disabled bay.

#### **Service available**

2 self-propelling wheelchairs are available for free hire. Book by telephone 24 hours in advance if possible.

Chairs can be delivered to the car park (see above) or can be collected from the Management Suite on the Upper Shopping Mall.

The chairs may only be used in the Centre Court Shopping Centre and Centre Court Car Park and must not be taken outside.

**\*Please note the Wimbledon service is not part of the  
National Federation of Shopmobility Schemes.**

## **Shopmobility Croydon**

Whitgift Car Park, Wellesley Road, Croydon, CR0 2AG

☎020 8688 7336

### **Opening Hours**

9 am to 5 pm Monday to Saturday and 11 am to 2 pm Sunday

### **Charges**

£10 annual membership fee. A £1.50 charge is made for each use for members. Non members have to leave a £10 returnable deposit plus pay a £3 charge for each use.

### **Parking**

Free parking is **NOT** available in the Whitgift Car park. Parking for blue badge holders is available immediately adjacent to the Shopmobility office. Alternative free parking is available in Poplar Walk Car Park.

### **Service available**

We have a wide variety of motorised scooters and manual or powered chairs for hire. Booking in advance is advisable especially on Saturdays. The vehicles can be used outside the centre. Wheelchairs and scooters should be returned by 4.30 pm as the office closes at 5 pm.

## **Shopmobility Kingston**

Eden Walk Car Park, Union Street, Kingston Upon Thames, KT1 1BL

☎020 8547 1255

E-mail: [tony.gribble@rbk.kingston.gov.uk](mailto:tony.gribble@rbk.kingston.gov.uk)

### **Opening Hours**

10 am to 5 pm Monday to Saturday and 11 am to 5 pm Sunday

### **Charges**

Free to join scheme A £2.50 returnable deposit is required. No charge to use the scheme but donations are welcome.

### **Parking**

Parking is free for long term or temporary disabled users. Parking for orange badge holders is available.

### **Service available**

Manual or powered wheelchairs and electric scooters are available. Telephone to book 2 days ahead for powered vehicles. Identity with your address is required.

Loan equipment is available for periods longer than one day – please telephone in advance to request this service. An accessible toilet facility is available.

## **\*Shopmobility Sutton**

3<sup>rd</sup> Floor, St Nicholas Centre Car Park, St Nicholas Way, Sutton, SM1 1AY

☎ 020 8770 0691

E-mail: [shopmo@shopmobility.IDPS.co.uk](mailto:shopmo@shopmobility.IDPS.co.uk)

Web: [www.suttonshopmobility.org.uk](http://www.suttonshopmobility.org.uk)

Opening Hours - Tuesday - Saturday 9.00am - 5.00pm. How to Contact - By telephone or in person at the office. Best to book in advance.

### **Parking**

In the multi storey car park and blue badge bays are available immediately outside the Shopmobility office (users do not have to have an blue badge to qualify to use the service). Users of the scheme are offered a free parking pass for the duration of their visit.

### **Service Offered**

Sutton Shopmobility is a charity based in the St Nicholas Centre car park, offering a manual wheelchair, electric wheelchair and powered scooter loan service for people with mobility problems. Sutton Shopmobility can also provide an Assistant Service for visually impaired people and nervous/first time wheelchair or scooter users. Radar Keys available at £3.50 each, Annual Membership for individuals at £10, Annual Membership for funded organizations at £35, Annual Membership for non-funded organizations at £25. Note: Annual Memberships require two forms of ID one of which with a photo. Daily Hire Service is £4 per visit. Phone 020 8770 0691 for booking. New members need ID containing name and address e.g. driving licence, current utility bill, benefit book. Extended hire for up to 3 weeks is between £5-105 depending on the duration and type of chair required. The hirer will need 2 forms of ID, one with photo. Payment up front £50 refundable deposit. Assistant Service: For visually impaired members, nervous first time users of equipment or those who need someone to push them in a manual chair. Available at no extra charge but please book 3 days in advance to allow for volunteers to be booked.

### **-Main Client Groups Worked With**

The scheme is available to anyone with a disability, including people with temporary disabilities such as a broken limb, people awaiting hip replacement or pregnant women etc. You do not have to live in the Borough to be able to borrow a vehicle. Friends and family who are visiting are also welcome to use the scheme.

### **\*Shopmobility Wandsworth**

C/o Sainsbury's, 45 Garratt Lane, Wandsworth. SW18 4AD

☎ 020 8875 9585

Contact: Marcia Millington

E-mail: [shopmobility@garrattlane.freeseve.co.uk](mailto:shopmobility@garrattlane.freeseve.co.uk)

### **Opening Hours**

Monday to Friday 9.30am – 2.30pm

### **Charges**

Free use of wheelchairs and electric scooters.

### **Parking**

Parking is available in the multi storey car park (normal car park charges apply). Parking is available to blue badge holders in the Sainsbury's car park.

### **Service Available**

Shopmobility provides, on loan and free of charge, powered scooters, electric or manual wheelchairs, and an escort, if necessary, to anyone with a mobility problem. The service runs in conjunction with the Shopping Shuttle. This enables people to be picked up by the shuttle service, be dropped off at the Shopmobility office, and then pick up a mobility aid to go and do their shopping or visit the Town Centre.

The **Shopmobility Directory** gives details of schemes throughout the UK, and is available from the **National Federation of Shopmobility**

The Hawkins Suite, Enham Place, Enham Alamein

Andover, Hants SP11 6JS

☎ 08456 442 446 Website [www.justmobility.co.uk](http://www.justmobility.co.uk)

**We take care to update the information we provide regularly to try to ensure it is accurate. However, CareConnect cannot accept liability for any errors or omissions, nor can we be held responsible for the services provided by any of the agencies or bodies referred to or if the services are no longer provided.**